

Shanell Spann

UX Designer

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www.htmlbyshanell.com

EXPERIENCE

Software Test Analyst II

FIS, Inc. | Jan 2022 - Present

- Regression testing of EBT payment systems. Develop test plans + write test cases. Verify point-of-sale connectivity.
- Perform usability testing + report bugs in TestRail & JIRA. Query data w/ SQL.
- Configure merchant integrations to the required govt specification + certify for quality on an Agile team.

UX + Web Designer

HTMLbyShanell | Mar 2018 - Jan 2022

- Design web layouts on Shopify, WordPress & Squarespace by translating biz ideas into clean + modern websites reflective of brand strategy.
- Customize w/ HTML, CSS & JavaScript.
- Creates accessible experiences for digital products & diverse users.
- Completes the full UX Design process by developing personas, user stories, user flows + user journey maps, conducting usability studies, creating Wireframes + Prototypes in Figma & Adobe XD, testing & iterating on designs from feedback.
- Applies user research to solve problems.



EDUCATION

MILWAUKEE AREA TECHNICAL COLLEGE
Associates in Web & Software Development
08/2019 - 05/2022

GROW WITH GOOGLE - COURSERA
Google UX Design Professional Certificate
07/2022 - 11/2022

SKILLS

Figma / Adobe Xd, IL, Ps, Lr / Miro / Maze
Prototyping / Wireframing / UI Design
Usability Studies / Journey + Site Maps
Accessibility Design / WCAG 2.1 / User Flows
HTML / CSS / JavaScript / Agile SDLC
Optical vs Mathematical Balance
Cross-Functional Communication / JIRA



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